

AMENDMENTS TO THE CLAIMS

1. (Currently amended) A method of administering a plurality of managed systems in a managed network using a voice interface, the method comprising:

storing a system speech profile corresponding to ~~each~~ at least one managed system ~~of the plurality of managed systems~~, wherein ~~each~~ the system speech profile specifies which capabilities ~~of its corresponding the at least one~~ managed system are available on the managed network and which capabilities are to be voice-enabled and made accessible via a telephony interface; and

automatically generating a grammar and a speech dialog for ~~each~~ the at least one managed system using ~~its corresponding the~~ system speech profile, wherein:

the speech dialog for ~~each~~ the at least one managed system includes at least one audio prompt that is played via a telephone in response to accessing, via the telephony interface, at least one of the voice-enabled capabilities of ~~its corresponding the at least one~~ managed system, wherein the at least one of the voice enabled capabilities comprises at least one administrative function to administer the at least one managed system, and

the speech dialog allows the user to administer the at least one managed system by accessing the at least one administrative function via at least one voice command.

2-4. (Cancelled)

5. (Currently amended) The method of claim 1, further comprising:

~~Adding~~ adding a new managed system to the managed network by:

connecting the new managed system to the managed network;

detecting the new managed system; and

loading a system speech profile for the detected managed system.

6-19. (Cancelled)

20. (Previously Presented) The method of claim 1, wherein each system speech profile is generated based on specific capabilities of its corresponding managed system.

21. (Currently amended) At least one computer readable medium encoded with instructions that, when executed on a computer system, perform a method of administering a plurality of managed systems in a managed network using a voice interface, the method comprising:

storing a system speech profile corresponding to each managed system, wherein each system speech profile specifies which capabilities of its corresponding managed system are available on the managed network and which capabilities are to be voice-enabled and made accessible via a telephony interface; and

automatically generating a grammar and a speech dialog for each managed system using its corresponding system speech profile, wherein:

the speech dialog for each managed system includes at least one audio prompt that is played via a telephone in response to accessing, via the telephony interface, at least one of the voice-enabled capabilities of its corresponding managed system, wherein the at least one of the voice enabled capabilities comprises at least one administrative function to administer the corresponding managed system; and

the speech dialog allows the user to administer the corresponding managed system by accessing the at least one administrative function via at least one voice command.

22. (Currently amended) A computer system for administering a plurality of managed systems in a managed network comprising:

a telephony interface to the managed network;

at least one controller, coupled to the telephony interface, that:

stores a system speech profile corresponding to each managed system, wherein each system speech profile specifies which capabilities of its corresponding managed system are

available on the managed network and which capabilities are to be voice-enabled and made accessible via a telephony interface; and

automatically generates a grammar and a speech dialog for each managed system using its corresponding system speech profile, wherein:

the speech dialog for each managed system includes at least one audio prompt that is played via a telephone in response to accessing, via the telephony interface, at least one of the voice-enabled capabilities of its corresponding managed system, wherein the at least one of the voice enabled capabilities comprises at least one administrative function to administer the corresponding managed system, and

the speech dialog allows the user to administer the corresponding managed system by accessing the at least one administrative function via at least one voice command.

23. (Previously Presented) The method of claim 1, further comprising an act of:

providing an interface that enables a system administrator to manually edit the automatically generated speech dialog.